

How to Order Service Provider(s):

- Once you pay for YOUR Delivery or Hauling service, you will be prompted to select YOUR Service Provider(s). Truck Your Way believes in quality and trust. We only contract Service Providers that meet a minimum of 3 stars up to a maximum of 5 stars. You may select Service Provider(s) based on the following:
 - Quality (star rating).
 - Distance in miles from job site.
 - Photo of the Service Provider's truck and the Truck Number.
- If you have an order of 81+tons, you can order multiple Service Providers to complete YOUR order in 1 day! Even if you have 600 tons, Truck Your Way can get YOUR service done in just 1 day!
- The Service Provider will be contacted with YOUR order. He or She will have up to 1 minute to either accept or Decline YOUR order.
- Once the Service Provider accepts YOUR order, you will receive a push notification indicating the Service Provider's Truck photo and number. For 81+ tons, you will select the number of Service Providers Truck Your Way displays for you. If you only want 1 Service Provider, then say no to the multiple Service Provider recommendation.
- You will then be able to Track Your Service Provider.
- You will be in the NOW/LATER Tab on the app.
- Once YOUR order is complete, YOUR order will be placed in the Completed Jobs tab.
- Upon completion of YOUR order, you will be asked a quick 3 question survey:
 - 1. Please rate the overall experience on the app 1-5 stars.
 - 2. Please rate YOUR Service Provider(s) 1-5 stars.
 - 3. Please leave any feedback to better YOUR experience and about YOUR Service Provider.
- Truck Your Way uses the consumer feedback to make changes, upgrades and increase/decrease star ratings for Service Providers.